



SURF 09 Workshop – Wednesday 20 May 2009

Churchill Room, Baker Street Meeting Rooms,
83 Baker Street, London W1U 6AG

Morning Agenda		
Time	Topic	Speaker
9.30 – 10.00	Arrivals, registration, refreshments, welcome, housekeeping and introduction	
10.00 – 10.10	Welcome <ul style="list-style-type: none"> • Housekeeping • Introductions • Outline of the day 	Heather Loveday (Deputy Director HCAI Research Network)
10.10 – 10.30	SURF <ul style="list-style-type: none"> • Who are we and why do we exist? • What have we achieved so far? 	Simon Jones (SURF Coordinator)
10.30 – 11.00	INVOLVE <ul style="list-style-type: none"> • So what is it all about? • What is Public Involvement? • What are the challenges to involvement? • How can INVOLVE help? 	Lucy Simons (INVOLVE - Public Involvement Adviser)
11.00 – 11.45	Group Exercise <ul style="list-style-type: none"> • What is real involvement? 	Lucy Simons (INVOLVE - Public Involvement Adviser)
11.45 – 12.00	Break	
12.00 – 12.30	So what is it really like to be involved? <ul style="list-style-type: none"> • Being part of a commissioning board • Tips for effective user engagement • Questions and answers 	Isabel Boyer (Lay Member Advisory Committee on Antimicrobial Resistance and Healthcare Associated Infection)
12.30 – 13.30	Lunch <ul style="list-style-type: none"> • Find out more about INVOLVE • Meet SURF Members • Sign up to Join SURF 	

Afternoon Agenda

13.30 – 14.30	<p>Break Out Session 1 – New Skills for Service Users Facilitating Focus Groups</p> <ul style="list-style-type: none"> • What are they? • How to effectively facilitate them? • What are the challenges? <p>Dr Peter Harper (Senior Lecturer (Research) Thames Valley University (London))</p>	<p>Break Out Session 2 – Open Forum for Healthcare Professionals & Researchers How can SURF help you?</p> <ul style="list-style-type: none"> • What do you want and need from service users in terms of research? <p>Heather Loveday (Deputy Director HCAI Research Network)</p>
14.30 – 15.15	<p>Active Patient and Public Involvement – The Work of the National Institute for Health Research Central Commissioning Facility (NIHR-CCF).</p> <ul style="list-style-type: none"> • What is the NIHR-CCF? • Research for Patient Benefit Programme • What does involvement as a "lay assessor" mean? - the benefits of the lay review process 	<p>Jean Cooper Moran (Senior Programme Manager, Patient and Public Involvement, National Institute for Health Research Central Commissioning Facility (NIHR-CCF))</p>
15.15 – 16.00	<p>Future Research – developing service user led HCAI-research projects</p>	<p>Graham Tanner (SURF Member)</p>
16.00 – 16.30	<p>Goodbye and coffee</p>	



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